Track Delivery Progress

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| **Card** | As a customer, I want to track the progress of my deliveries in real-time, so I can stay informed about the estimated arrival time and have peace of mind knowing where my package is. |
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| **Summary** | This user story describes the implementation of a delivery tracking integration that provides customers with real-time updates on the progress of their shipments. The system will display the current status of each order and tracking information, enhancing customer satisfaction by providing clear and timely updates. |
| **In-scope** | 1. Dedicated "Lịch sử đơn hàng" section within the customer account profile 2. Display of current order status with multiple stages 3. Accurate and up-to-date information on order status and estimated delivery dates 4. Optional visual representation of manufacturing progress |
| **Out of scope** | 1. Detailed shipping logistics beyond tracking numbers |
| **Trigger** | 1. Dedicated "Lịch sử đơn hàng" section within the customer account profile 2. Display of current order status with multiple stages 3. Accurate and up-to-date information on order status and estimated delivery dates 4. Optional visual representation of manufacturing progress |
| **Pre-condition** | 1. Detailed shipping logistics beyond tracking numbers |
| **Business rule and error message** | * The delivery progress should be displayed in orange. * When the admin changes the order status and clicks the "Lưu" button, the status will automatically change to the customer's interface. * When the customer clicks on the avatar, a pop-up appears and the customer clicks on "Lịch sử đơn hàng" to view his order history and order status. |
| **Screen design** |  |
| **Screen Description** | Screen description to validate the format of each field on the UI.   | Name | Description | Type | Min | Max | Maxlength | Required | | --- | --- | --- | --- | --- | --- | --- | | Từ khoá | Require customers to enter keywords to search for orders | label |  |  |  | Text color : black | | Từ khoá tìm kiếm | Enter the information | text input |  |  |  |  | | Trạng thái | Ask customers to select the order status they want to find | label |  |  |  | Text color : black | | Chọn trạng thái | Select order status | select |  |  |  |  | | Tìm kiếm | Click here to search for orders according to your needs | button |  |  |  | Button color : #008D4C  Text color : white | | Lịch sử đơn hàng (Pop-up) | Click to go to the person's order history page | button |  |  |  | Text color : black | | Xem chi tiết đơn hàng | Clicking here customers can view all information related to their order in detail | button |  |  |  | Text color : black | |
| **Acceptance Criteria** | **Delivery Tracking Integration:**   * Integrate the statuses of product progress and delivery progress so that admins can update more easily because only after the product progress can be transferred to the delivery progress.   **Real-Time Tracking Information:**   * Once an order is in shipping progress, the system should display tracking information provided by the admin. * **Order Status Updates:**   + The order tracking system should display the current status of each customer's order. This could include stages like:     - Đang giao: The shop has transferred the order to the carrier and the order is being delivered.     - Đã giao: The order has been delivered to the customer     - Đơn huỷ: Customer cancels the order     - Giao không thành: The order cannot be delivered to the customer   **Visualization:**   * The shipping progress should be displayed in green. |